

BYS 2014 Survey Results

This is the first year for end of season, league-wide surveys for BYS. **We received replies from 25.5% of the league** regarding the 2014 season. The information was constructive and allows the league to concentrate on feedback that we saw on a majority of the responses. The majority of parents responded with the following:

Concessions and Fundraising - 94% of families were happy with the Mooney Concession stand and offerings. Good feedback was received regarding the grilled items that we had on some weekends. Some families noted they would like advance notice on what days we would have grilled items so they could plan some of their lunch/dinners around those times. Pizza was another option requested by our families along with concession possibilities at Upper Mooney at Babe Ruth and Neura.

The **fundraising candy** was changed for the 2014 season and a majority of families did not care for this new option. Parents found the brand harder to sell.

Field Feedback - Rain was an enemy for this season, but nothing that we could control. The parking lot at Mooney was mentioned as a concern along with improvement items for some of the school fields and Boston Knolls. It was suggested that the bathrooms at Mooney be reviewed more often; especially on the weekends. Scoreboards and lights were additions that the parents expressed interest.

The 5/6 TeeBall Players were moved from Kidder back to Hopkins Park this season. The parents are interested in finding more time for the 5/6 league to play on a “real field”. Lastly, the rainout and make-up information was not relayed consistently among all leagues.

Umpiring – 68% of the responses felt that the umpiring was good or excellent. The league is reviewing all comments to see where improvements can be made. Most families noted that a majority of the umpires are younger players and that additional training may be helpful for consistency.

League/Coach feedback – The additional reason for anonymous surveys is to allow parents the opportunity to provide feedback on coaches without their names being attached. We are happy to report that league-wide, **83% of families feel their head coach was Excellent or Good.** The feedback and comments on all coaches were passed on to the league commissioners for review prior to team assignments for the 2015 season.

Fast Pitch vs Slow Pitch – League-wide, **37.5% of responses expressed an interest** in a rec fast-pitch program. BYS currently has a fast pitch travel program for ages down to U10.

We can't thank the parents of BYS enough for taking their time to express their thoughts on the 2014 season. The BYS Board takes your feedback seriously and has read **ALL** of the comments expressed by our families. We will use these points as a base for planning for the 2015 season which is already underway.

The BYS Board